

## Special Meetings Minutes

**Date:** April 3, 2018  
**Time:** 3:30 P.M.  
**Location:** AWSO Conference room

Meeting Type	Regular	X Special
Minutes Type	Draft	X Approved

### 1. Call to Order

The meeting was called to order at 3:30 pm.

### 2. Roll Call

Board Member Attendance

Mike Reynolds	President	X Present	Absent
Roger Nummendor	Director	X Present	Absent
Tom Osborne	Director	Present	X Absent
Alan Rohde	Vice President	X Present	Absent
Tom Degele	Director	Present	X Absent

Other Attendees: Bill Dahl, Lori Good

The meeting was held to record an incident that happened in the District office on Monday, March 26, 2018. A very angry customer had entered the office behaved in a threatening manner. The Board requested a Special Meeting to decide how to handle the situation. After reviewing what happened, it was determined that Bill would write a letter to the customer and request he not come to the office again when Bill was not there. He would also ask, that in the future, contact be made in a more professional manner.

### Adjournment

Motion: Alan moved, and Roger seconded that the meeting be adjourned at 4:00 p.m.

*Ayes: 3*

*Nays: 0*

*Absent: 2*

APPROVED

### Minutes Certification:

Proposed minutes respectfully submitted,

\_\_\_\_\_  
Board Secretary/Recording Secretary

\_\_\_\_\_  
Date

\_\_\_\_\_  
Board President  
Attachments

\_\_\_\_\_  
Date